

Say hello to the patented technology that makes hotels as comfortable as home

interTouch
ASSISTANT

interTouch Assistant devices in partnership with Angie Hospitality® create a reimagined guest experience that boosts traveller loyalty and satisfaction while increasing operational efficiencies. Through its flagship digital concierge, smart hotel functionality and integrated systems, the devices help hotels meet the new evolving guest expectations around safety and efficiency with an intelligent level of control.

The 24-hour multilingual voice assistant helps fulfil guest requests, answer common questions about the hotel and nearby attractions, book hotel amenities, order room service and even check-out.

Now more than ever, hoteliers need to provide guests with a safe, seamless, and virtually touchless experience, and our devices do just that. Guests get high-touch service without the physical touch. And hotels get a new virtual team member to assist stretched staff, through in-room devices or apps.

Improve guest satisfaction

interTouch Assistant devices enhance the guest experience by providing the instant service, convenience and personalisation guests want and expect.

Increase operational efficiencies

interTouch Assistant devices act as extra team members that work around the clock, processing requests and tracking fulfilment, allowing hotel staff to focus on other high-touch areas.

Maximise revenue opportunities

interTouch Assistant devices generate additional revenues by promoting optional hotel amenities, offers and upgrades directly to guests.

New guest experience



In-room assistant and mobile app



Remove up to 50 touchpoints



Smart room controls



Optimised operations and increased efficiency



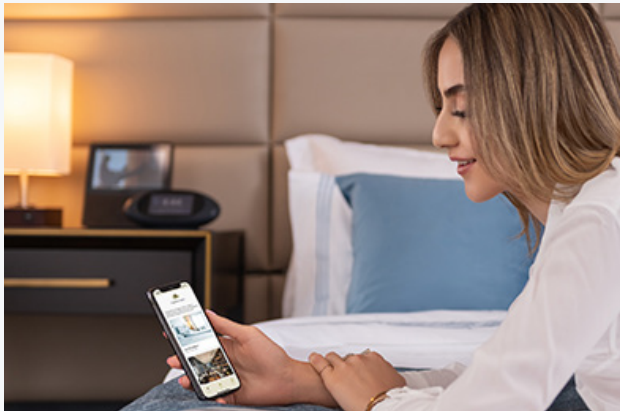
Contactless check-in and check-out



Make service requests

IN-ROOM DEVICES

- » interTouch Assistant devices work round the clock, to give guests access to services, information and amenities, that enhance their stay
- » interTouch Assistant offer powerful modules to meet both current and future needs of your hotel
- » Modules include W-Fi, telephony, room controls and in-room entertainment



MOBILE APP

- » The interTouch Assistant Mobile App personalises the guest experience, facilitates touchless guest interactions and eliminates contact points while increasing guest and incremental revenue
- » The App can be implemented as a standalone solution or in tandem with any of the in-room models

PBX SOLUTIONS

- » interTouch Assistant PBX is the only cloud-based, cost-effective telephony solution that is purpose-built for hospitality
- » interTouch Assistant PBX lets you offer in-room phone capabilities that guests actually use. By integrating with the in-room guest assistants, interTouch Assistant PBX enables hands-free voice calling capabilities



INTEGRATIONS

interTouch Assistant devices integrate with existing hotel systems, including many of the world's leading POS, PMS, CMS, and workflow systems. Improve both operational efficiencies and guest experiences by adding voice and touch interfaces to existing in-room features and guest services.



24/7/365
support



Trusted
partner



Single contact
point



Proven track
record



Global
team

interTouch.

interTouch is the leading provider of cloud-based Internet and guest-facing technologies to the global hospitality industry. The company enables hotel guests to connect and control their digital experiences through high-speed Internet, entertainment, casting, virtual/voice assistant, Passpoint and telephony solutions. InterTouch operates in over 30 countries with installations in more than 320,000 hotel rooms across 60+ countries and has been a trusted technology partner to the hospitality industry since 1998.

www.intertouch.com



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